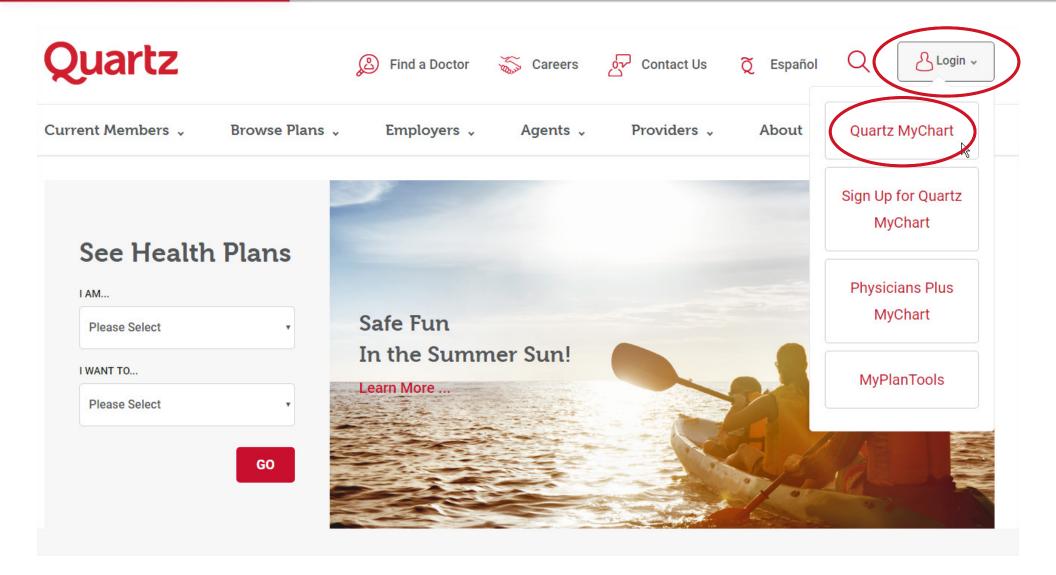


School District of Reedsburg

Registration for MyChart







Communicate with Quartz Send a message or print ID Cards



Forms and Resources
Find forms and other resources





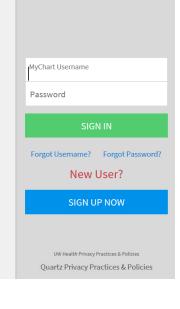
View coverage information

View coverage information, check claims status and eligibility



Update Information

Change your demographic information



With a MyChart account, members can:

Message Customer Service securely

View Certificate of Coverage and Explanations of Benefits (EOBs)

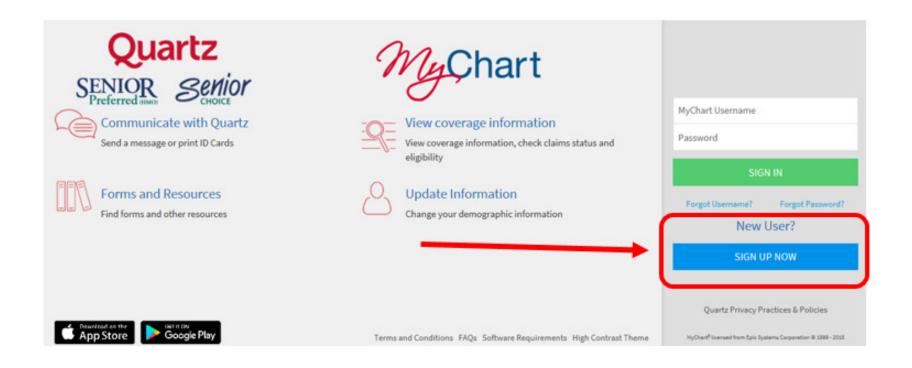
Access Quartz Well member wellness program

Find or change doctors

Print ID cards

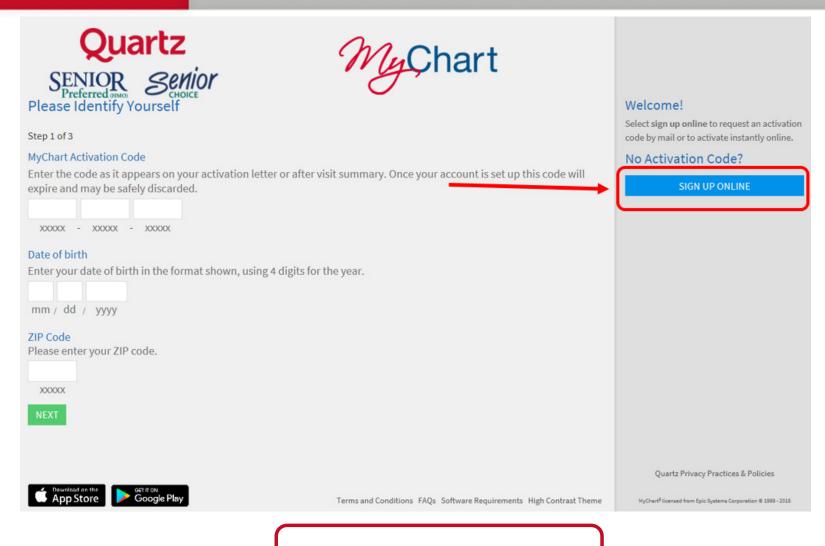
Request printed materials





Access QuartzMyChart.com

Under New User, Click "Sign Up Now"



Click "Sign Up Online"





Choose a Signup Method



e choose one of the following options to begin the signup process.



3rd Party Identity Validation



(Instant Activation) (i)



U.S. Mail (7-10 Days)



Activate instantly! You can validate your identity by answering questions from a third-party verification system.

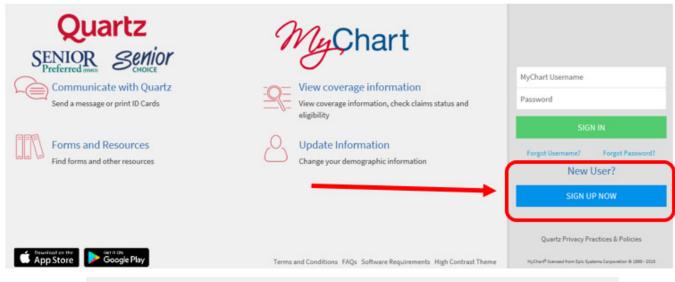
The questions from the 3rd party system are only used to confirm your identity within that system. Your information is not stored in MyChart, or any other system.

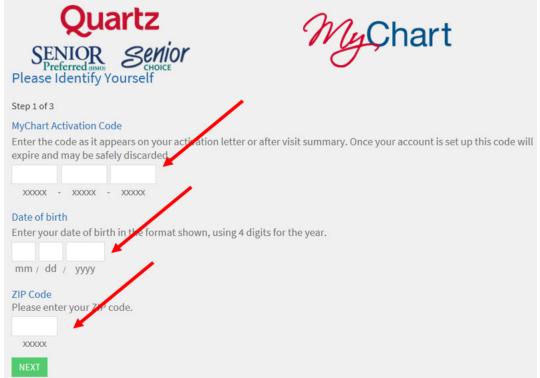
Any patient can request to receive an activation code by U.S. Mail. This will arrive in 7-10 days.

If you do not have a record in our system, please select this option.

Three Ways to Activate Code:

- **Contact Customer Service to Receive Code**
 - 2. Instant 3rd Party Identity Validation 3. U.S. Mail





Customer Service

- 1. Contact Customer Service at at 800-362-3310
 - 2. Ask for your MyChart Activation code
- 3. Access QuartzMyChart.com and click "Sign Up Now"
- 4. Enter MyChart Activation
 Code, Date of Birth and Zip Code
 and Click "Next"
 - 5. Agree to Terms and Conditions
 - 6. Login with Username and Password to begin using MyChart & Quartz Well







Request a MyChart Account

Complete the form below to request an Activation Code mailed to your home.

This account will connect to your information in the records of UW Health (University of Wisconsin), SwedishAmerican, Access Community Health Centers, and Ouartz.

Parents & Guardians: To request access to your child or another person, log into your personal account and follow the instructions to request proxy access.

Before requesting an account...

Please read the MyChart Terms and Conditions of Use. You may also learn more on the FAQs page.

If the information you provide does not match our records, we will contact you for clarification at the email address you provide below. Please note that most email is not encrypted, and therefore not absolutely private. We will not send any information about your health to the email address below.

Indicates a required field

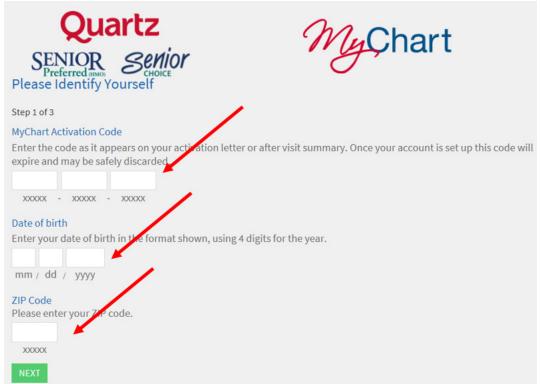
Name

First name	Middle name		Last name		
Address					
Address information is required.					
Address			^		
			~		
City		Wisconsin	~	Zip	
County	~	US	~		

Instant 3rd Party Identity Validation:

- 1. Complete demographic information
- 2. Answer additional identity
 questions, such as:
 -Last 4 digits of Phone Number
 -School You Graduated From
 -Monthly Loan Amount
 -Date Range Opened a Loan
 -State That Issued Social
 Security Card
- 3. When Validation Complete, Choose Username and Password
 - 4. Agree to Terms and Conditions
- 5. 6. Login with Username and Password to begin using MyChart & Quartz Well





U.S. Mail

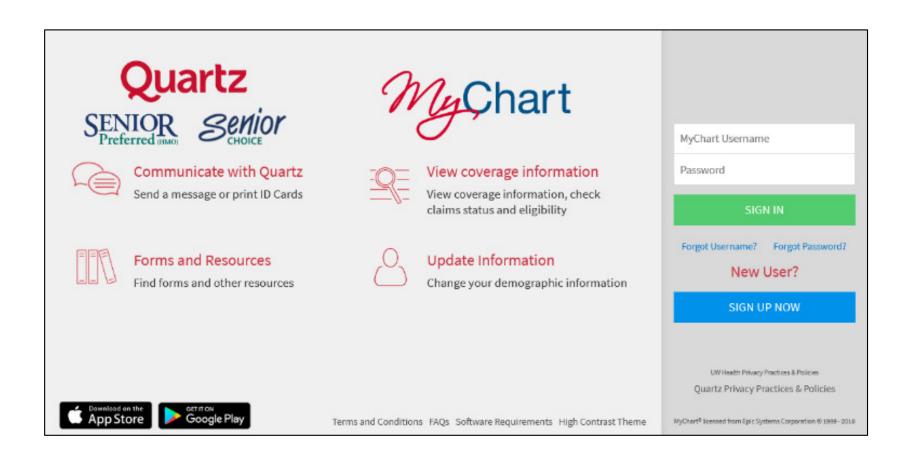
- 1. Complete demographic information (same as previous)
- 2. Within 7-10 days, you will receive a letter with a MyChart Activation code
- 3. Access QuartzMyChart.com and click "Sign Up Now"
- 4. Enter MyChartActivation
 Code, Date of Birth and Zip Code
 and Click "Next"
 - 5. Agree to Terms and Conditions
 - 6. Login with Username and Password to begin using MyChart & Quartz Well

Make Healthy Easier



- Securely, conveniently, manage your health information online
 - View health insurance benefits information, check claims status, send a secure message to Customer Service, schedule appointments and more
 - Access portions of your medical records, depending on your provider
- Simplify your life and save a tree by going paperless.
 - Get Explanation of Benefits and Benefit Information at your fingertips
 - Save the hassle and worry of confidential information arriving in your mailbox

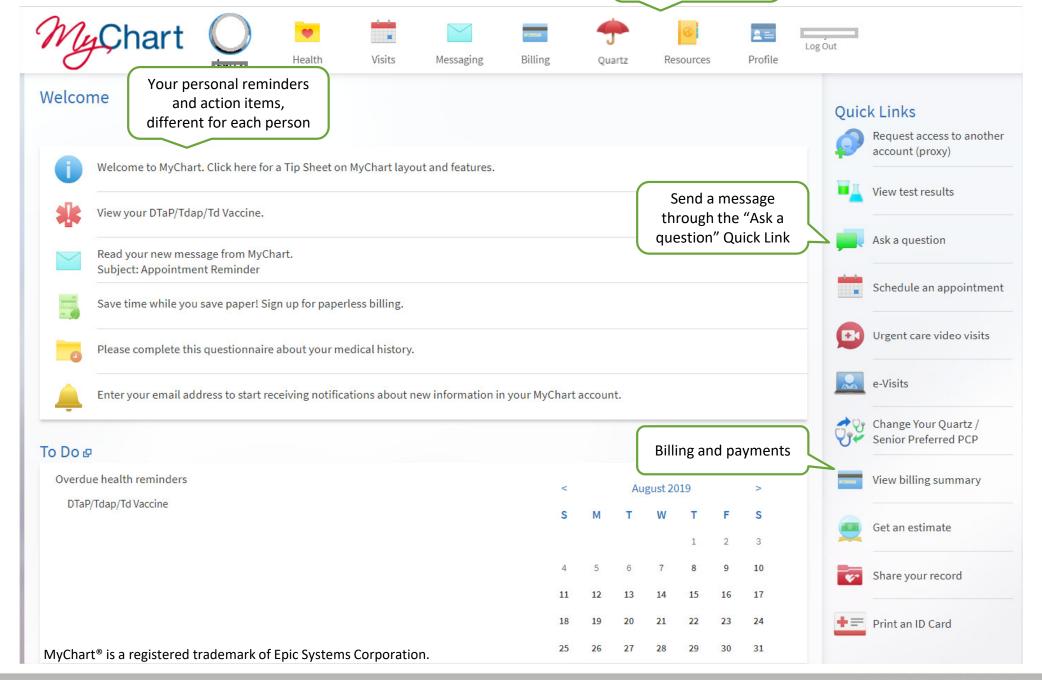


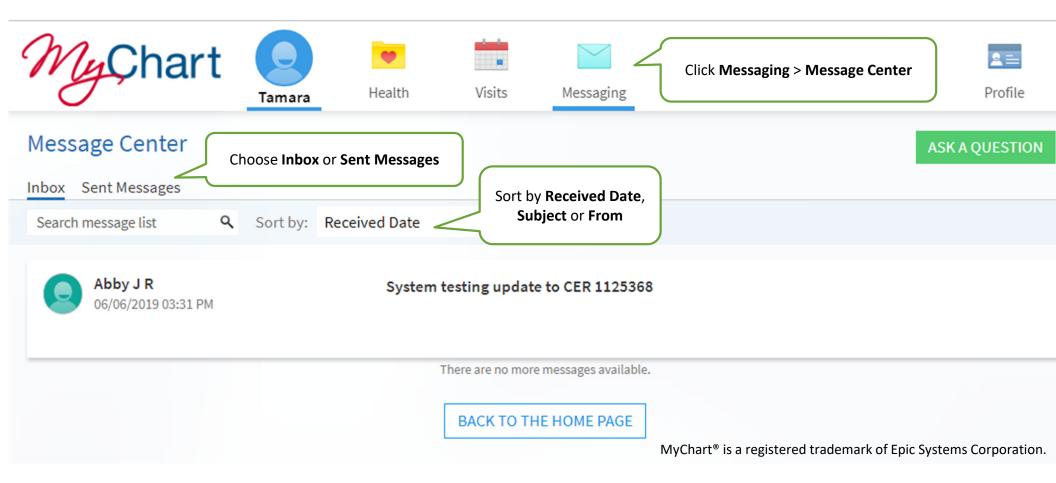


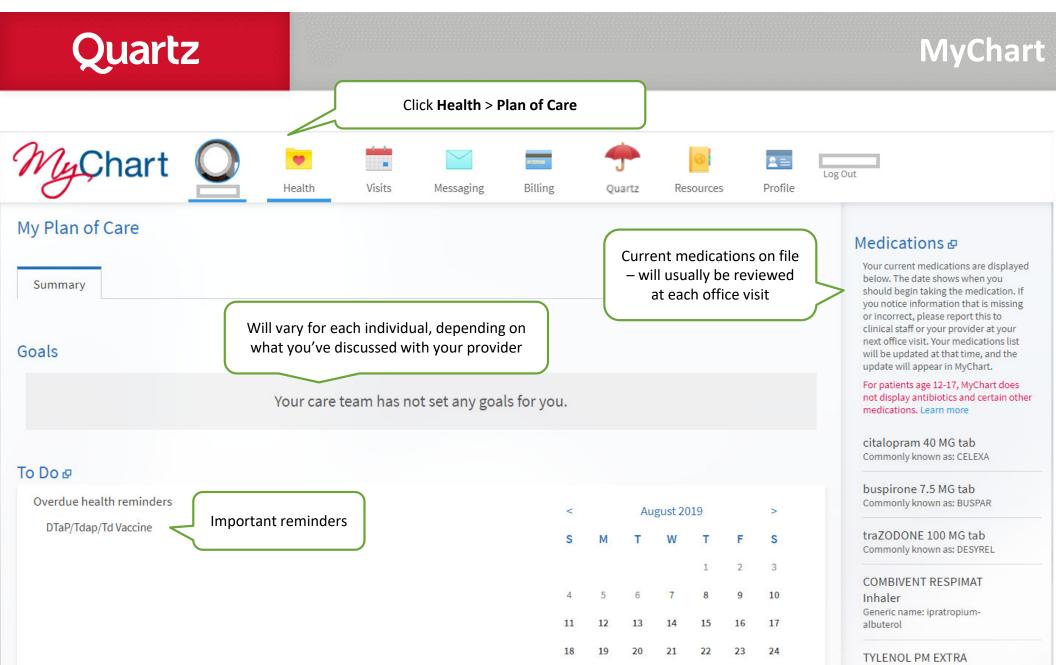
Visit QuartzMyChart.com to get started

Main menu – click each icon for more options

MyChart







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STRENGTH PO







Health













Visits

Messaging

Billing

Quartz

Resources

Click Quartz > Claims (EOB)/Statements

Profile

Claims

VIEW CLAIMS

CLAIMS PROFILE



840 Carolina Street Sauk City, WI 53583

Toll Free (800) 362-3310 Fax (608) 643-2564 QuartzBenefits.com

Quartz Health Benefit Plans Corporation

You can now sign up to receive your EOBs electronically! Visit QuartzMyChart.com and register for your QuartzMyChart account.

12345 #ABCDEFG DOE, JANE A 123 MAIN STREET ANYTOWN, WI 54321

How to Read Your EXPLANATION OF BENEFITS (EOB)

- Policyholder: Jane Doe
- 2 Group #: 12345 3 Patient: Jane A. Doe
- Member #: 123456789-00
 Claim #: 1234567891
- 6 Provider of Service: ABC Hospital & Clinics
- Account #: 123456789
- 8 Processed Date: 08/28/2013
- Total Member Responsibility for this Claim
 (see below for details)

\$649.92

This is not a bill. Please remit payment to your provider of service upon receipt of an invoice if you have not previously paid.

Important Information—Please Read

This document serves as notice of a benefit determination. If we have declined to provide benefits, in whole or in part, for the requested treatment or service described below, and you think this determination was made in error, you have the right to appeal (see the back of this page for information about your appeal rights). If you suspect fraud please call us toll-free at 800-362-3310.

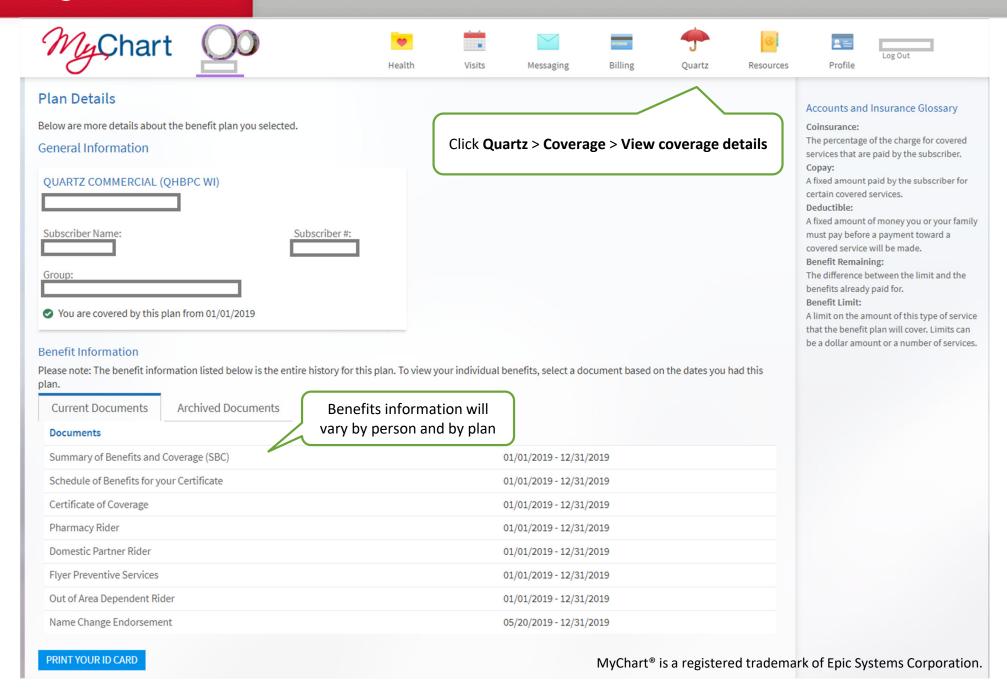
*This claim is from a participating provider. The "Amount Not Covered" below <u>without</u> any remark codes are <u>not</u> your responsibility to pay.

Any amount listed in the copay, coinsurance, or deductible columns remain your responsibility. Quartz has made payment to the provider for the amount listed in the Paid/Capitated column.

	•	①	12	13	14	115	16	1	18	19	20	
	Service Code and Description	Date of Service	Amount Billed	Amount Allowable	Copay	Co-ins	Deductible	Amount COB	*Amount Not Covered	Remark Code	Paid / Capitated	
9	93306 ECHO TTHRC R-T 2D - + M-MODE COM	08/01/18- 08/01/18	\$2,277.00	\$865.26	\$0.00	\$139.45	\$167.99	\$0.00	\$1,411.74		\$557.82	

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MyChart



Accumulators

- From Quartz > Coverage > View coverage details, scroll to the bottom of the page to see accumulators
- Under the services tab, you'll find plan limits and remaining benefits for services such as –
 - Cardiac Rehab Visits
 - Foot Orthotics
 - Hearing Aid Units
 - Home Health Visits
 - Mastectomy Bras
 - Therapies (PT, OT, ST)

PRINT YOUR ID CARD

Accumulator Display

Benefit Year: 01/01/2019 - 12/31/2019

Deductibles	Maximum Out of Pocket (MOOP) Expenses		Services				
Туре		Family Total	Used	Remaining	Individual Total	Used	Remaining
HMO HSA Deduct	ible	\$2,700.00	\$2,700.00	\$0.00	\$2,700.00	\$365.16	\$2,334.84

BACK

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Thank you